December 12, 2009

Alen Sumay

34  Wallace Street, Bloomsdale

Colorado Spring CO

Dear Customer Service Manager,

I recently purchased a new pressure cooker from your company. I wanted to say thank you for the assistance you gave me in purchasing the product. I can say that I am greatly satisfied with the product you recommended me to buy.

I would also like to commend your sales representative, Tom Soyer, for his great effort in helping me purchase the pressure cooker for my catering. He even gave me several brands to choose from and allowed me to try each one. Surely, I will tell all my relatives and friends about the great service I received.

Again, I wanted to let you know that I greatly appreciate the effort of your company for making me feel satisfied with my purchase. Your great customer service is highly appreciated.

Sincerely,

Ms. Ann Butler