Mrs. Christine Fidler

North Street

St. Andrews, KY15 9AJ  
May 9, 2010  
Mr. John Brooks

Blackheath Lane,

Stafford, ST19 0AD

Dear Sir,

I have been a availing of the Total Cable Service since January 2010.  Sadly, in such a short time I have experienced unsatisfactory cable service from your company.  A month after installation, several of the channels have been without signal.  In addition, almost everyday this month the reception of all channels has been hazy and unclear.

I have already called your company several times for repair but the problems continue.  As such, I am writing this letter to inform you that I will be cancelling my cable service from your company effective immediately.  All my dues have already been paid last month.

Please confirm the cancellation through a written reply within thirty days.

Thank you.  I look forward to your prompt action.  
Yours sincerely,  
Christine Fidler

North Street

St. Andrews, KY15 9AJ